

Landoll Cares

Thank You for being a Landoll customer! We appreciate your business!

Landoll wants to help maximize the return on your investment. We have created correspondence that will help you minimize maintenance and improve the performance of your product. We look forward to future communication with you, and hope that this folder will be a way to organize information on your quality equipment.

Enclosed in this packet:

Bill of Lading: A Bill of Lading is a type of document that is used to acknowledge the receipt of a shipment of goods. The Landoll Bill of Lading lists the vehicle identification number (VIN), the model and all options. Please review this carefully and make sure you have received the specifications that you purchased. It is important to have your VIN available when you call with questions or comments. This number is unique to your trailer.

Federal Inspection: A copy of the trailer inspection that is done upon completion of the trailer is enclosed. This should remain with the trailer at all times. The inspection indicates that all the vehicle components passed inspection in accordance with the Carrier Federal Regulations as required by the government.

Pre-Delivery Checklist: Our goal is to give you a detailed list of items that are important to the safety operation of your Landoll trailer. It's a good list the first day but, have your Maintenance Tech or drivers use it whenever they inspect the trailer. Review your Operator's Manual and you find a complete set of instructions for Service and Maintenance.

Scale Ticket: This includes information of the weight of your trailer. These important numbers will be used every time you use your trailer. For the safe operation of your trailer you should always know what your payload weighs. Knowing the weight of your payload and your trailer assures you that the trailer will be operated within rated capacities. **Always think safety!**

(Continued Page 2)



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Hydraulic Specifications: Please review the hydraulic specifications needed to operate your new Landoll trailer. Not all hydraulic trailer requirements are the same. If you are using a tractor mounted wet kit, it is important to know what the hydraulic flow (GPM) and the operating pressure (PSI) so that you match the requirements of your new Landoll. If you have any questions, please consult the factory at 800-428-5655.

Customer Profile & Satisfaction Survey: Our company mission is Total Customer Satisfaction. This important information is how we learn how to better serve you, our customer. We appreciate that you take the time to fill out the surveys and mail them back to Landoll at 1900 North Street, Marysville KS 66508 or complete online at www.landoll.com/survey. Your feedback is important to us!

Landoll Cares about your investment! Please feel free to call us at any time with your questions or concerns at 800-428-5655. Like the old adage goes, “An ounce of prevention is worth a pound of repair.”

We will be in touch in the near future!

Sincerely,

The Landoll Team



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Hydraulic Specifications-Best Practices

Our goal is to help you receive the best performance and experience from your investment in Landoll equipment. You will find much needed information in the “Operator’s Manual” located in a waterproof tube normally within the tool box or frame mounted on the driver side. ***For safe operation never exceed the standard ratings of Landoll products.***

Hydraulic Requirements:

Tractor must be equipped with a relief valve set at a maximum of 2500 psi.

Trailer Quick Couplers: (male-pressure-street side) **Connect First**; (female-return-curb side) **Connect Second**

Tractor Quick Couplers: (female-pressure-street side) **Connect First**; (male-return-curb side) **Connect Second**

Type: Parker-Hannifin

Female: Part# 105480 / FC-752-12FO

Male Part# 105479 / FF-751-12FO

	Pre NGL Models	NGL Models – 400A, 900D, 800E
Coupler and Hydraulic Line Size	¾” O-ring	¾” O-ring
Maximum Operating Pressure	2500 PSI	2500 PSI
Operating Flow	14 GPM	20 GPM
Recommended Reservoir	30 gal.	30 gal.
Self-Contained Engine Hydraulic:		
Engine Size	25HP	25HP
Maximum Operating Pressure	2500 PSI	2500 PSI
Operating Flow	13 GPM	13 GPM
Recommended Reservoir	30 gal.	30 gal.

As of July 1, 2015, Landoll started introducing higher operating flow (GPM) on some models of trailers. ***The new NGL built-in valve has flow control up to 50 GPM that will reduce flow to 20 GPM. It is important to ensure your system is not putting out over 2500 psi. Hydraulic oil should be filtered and fluid contamination needs to be a nominal value maximum ISO 4406 19/17/14.*** To reach full operating capacity from your Landoll equipment set up your hydraulic system as close to the above specifications as possible, however damage may occur if you exceed these recommendations. ***Please refer to the Maintenance and Lubrication service intervals in your Operator’s Manual.*** Good maintenance practices increase service life on replacement parts and reduce downtime. For technical assistance call Landoll toll-free at 800-446-5175.



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Care of Wood Decking, Best Practices

Our goal is to help you achieve the best performance and experience from your investment in Landoll equipment. You will find much needed information in the “Operator’s Manual” located in a waterproof tube normally within the tool box or frame mounted on the driver side. *To maximize the life of your trailer decking, please following the recommendations below.*

Trailers that set idle for periods of time are exposed to the elements where they may suffer weather damage. This damage results from excessive sunlight, temperature and/or moisture. The damage from sunlight and high temperatures may take the form of **shrinkage to the top face** of the decking causing larger than normal spacing to appear between boards. Often this will be accompanied by **concave cupping** of the decking, and cracking or splitting of the decking known as season checking. Such cracks may cause other problems. The cracks fill with rainwater and absorption of water into the wood and can lead to degradation as trapped water penetrates the interior portion of the boards.

Prevention of weather damage can be greatly minimized by applying a good water repellent that contains a UV inhibitor to all visible surfaces of the decking. It takes less than an hour’s labor and approximately four gallons of repellent using a hand held roller or, the more preferred, hand held pump up sprayer to apply protection to the flooring.

Some of the various types of products used today are Thompson’s and Baer’s Waterseal, boiled linseed oil, Penofin and Wood Guard by ISK Biosciences of Memphis, TN. Any of these products will help increase the life of trailer decking. Best results when utilizing UV-inhibitors and water repellants are experienced when products are applied twice annually – spring and fall.



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Care of Wood Decking, Best Practices – *page 2*

This prepares the wood decking for the onslaught of excessive sunlight during summer months and extreme conditions during winter months. At the same time inspect decking for broken wood or screws. Immediately address any problems by replacing broken planks and all sub-standard screws.

The Landoll Parts Distribution Center (ph. 800-423-4320) can assist you in finding the correct part numbers and quantities needed to properly maintain your trailer.

Landoll has added a liberal coat of sealant upon completing the trailer manufacturing which begins the process of limiting the affects of the environment.

Properly seasoned decking can change dimensions after installation given the right conditions. It is important to understand that excessive swings in environmental changes such as summer and winter will take their toll on decking. Remember the old adage “an ounce of prevention is worth a pound of cure.” If you have any questions or would like more information, please contact Landoll.

Good maintenance practices increase service life on replacement parts and reduce downtime. For technical assistance call Landoll toll-free at 800-446-5175.



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Landoll has a continuous improvement program. To help better understand our customer and his needs, please complete the following profile.

Customer Profile

Please return with Warranty Registration.

Trailer Serial # _____

Trailer Model _____

Phone number: _____

Email address: _____

What is your primary business? *Please check one*

Towing ___ Rental ___ Construction ___ Asphalt Paving ___ Forklifts ___
Farm Equip ___ Salvage ___ Containers ___ Industrial Riggers ___ GSA ___
State/County/City ___ Other _____

Where does your company provide its service?

Local ___ Regional ___ National ___

How many employees? 1-10 ___ 11-30 ___ 31-100 ___ 101 or more ___

Is this your first trailer purchase? Yes ___ No ___

Is this your first Landoll trailer? Yes ___ No ___

What two most influenced your purchase? Quality ___ Dealership ___ Price ___
Features/Options ___ Dealer Sales Staff ___ Landoll Sales Staff ___

How many months from the time you considered Landoll until you made your purchase? _____

Thank you for being a customer of Landoll.

Sincerely,

Jim Ladner

Sales Manager



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Customer Satisfaction Survey

Landoll is continuously improving their products and services. It's important that Landoll receives customer feedback to understand our quality performance. We are asking that you complete and return this survey. Management will review your response. Your participation is important to our quality process.

Please answer the following questions according to the scale below.

1 = Poor, 5 = Highest

Please circle one number on each line.

On Time Delivery	1	2	3	4	5
Overall Product Quality & Performance	1	2	3	4	5
Product Meets Your Expectations	1	2	3	4	5
Dealer / Sales Person Performance	1	2	3	4	5
Overall Satisfaction	1	2	3	4	5

Please note any additional comments: _____

Your Company Name: _____ Date: _____

Address, City, State: _____

Completed by: _____ Title: _____

Product Type: Material Handling ____ Transportation ____ Tillage ____ OEM ____ Parts ____

***Optional **FILL OUT FOR A FREE T-SHIRT - Parts ____**

Once again thank you for making *Landoll* a part of *your business*. Please return by fax to 800-821-5084 or mail to Landoll PO Box 111 Marysville, KS 66508. If you have questions, just call 800-428-5655.

Form: LAN 0060 Rev 005 05-14-20



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